



NEW ENGLAND
WOODCRAFT

TASK SEATING WARRANTY

- New England Woodcraft warrants to the original purchaser that components and workmanship will be free from defects under normal use from the date of original purchase as described below. The company will repair or replace, at its discretion, without charge to original purchaser only the defective products or parts as follows:
- Normal use is defined under this warranty as standard commercial use based upon the product being properly utilized in a typical dormitory or office environment, 8 hours per day, 5 days week, with a weight limit of 300 lbs. for the Dorset, Equinox, and Kirby chairs and 250 lbs. for the Pico chair.
- Normal wear and tear is not warranted. Damages from misuse, abuse, alterations or negligence are not covered. New England Woodcraft is not responsible for incidental or consequential damages. Any labor or travel cost regarding installation, service or repairs are the full responsibility of the dealer. Orders processed by New England Woodcraft Inc. are done so with unconditional and full acceptance by the purchaser of New England Woodcraft. published terms, conditions and warranties. No other warranties, expressed or implied, are given on products warranted by New England Woodcraft or any affiliate or agent.
- **Components**
- LIFETIME WARRANTY which is the entire time owned by the original end user for all chair components including pneumatic cylinder, mechanism, base, and casters.
- **Upholstery and Foam**
- 5 year warranty on standard upholstery (including mesh) and foam.
- COM is not covered under the warranty. Individual fabric supplier warranties will apply.
- **All products meet or exceed ANSI/BIFMA Standards and MAS Green certified.**